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November 28, 2025

VIA ELECTRONIC DELIVERY

Clerk of Council
Council of the City of New Orleans
Room 1E09, City Hall
1300 Perdido Street
New Orleans, Louisiana 70112

Re: CNO Docket No. UD-17-04 - Resolution Directing Entergy New Orleans, Inc. to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms

Dear Clerk of Council:

Attached please find Entergy New Orleans, LLC's ("ENO") Third Quarter 2025 Reliability Plan Project Status Report for January 1, 2025 through September 30, 2025 which is being submitted for filing in the above-referenced docket pursuant to Council Resolution R-18-98.

ENO submits this filing electronically and requests that you file this submission in accordance with Council regulations.

If you have any questions, please do not hesitate to call me. Thank you for your courtesy and assistance with this matter.

Sincerely,

A handwritten signature in black ink that reads "Kevin T. Boleware". The signature is written in a cursive, flowing style.

Kevin T. Boleware

Enclosure

cc: Official Service List UD-17-04 (via electronic mail)

ENTERGY NEW ORLEANS, LLC'S RELIABILITY PROJECT STATUS REPORT FOR THE PERIOD OF JANUARY 1, 2025, THROUGH SEPTEMBER 30, 2025

Entergy New Orleans, LLC ("ENO" or the "Company"), respectfully submits its third quarter Reliability Project Status Report. This report summarizes the ongoing reliability and transmission projects that are in progress through September 30, 2025.

Strategic Reliability

ENO continues to make significant progress on its 100% Lateral Program. For 2025, ENO has planned work on forty-six (46) feeders, including two (2) that carried over from 2024, and an additional thirty-two (32) feeders that were originally planned for 2026. Of the forty-six (46) feeders, twenty-six (26) are complete and twenty (20) are in construction.

Pole Program

As part of the 2025 cyclical pole inspection, ENO has inspected approximately 8,900 poles on seventeen (17) feeders, completing the inspections for the service area. Poles deemed deficient in the inspections are either restored, or if restoration is not feasible, flagged for replacement.¹

Sectionalization Program

The Sectionalization Program continues to connect existing reclosers to the growing communications network. Currently, 62% of the reclosers are on the automated network, allowing for remote resolution of some transient faults. Installation of fourteen (14) trip savers were completed in the third quarter of 2025.

CBD Mesh Network

The Central Business District (CBD) Mesh Network Action Plan was developed in mid-2021. There are eleven (11) transformers planned for work in 2025. Of the eleven (11) transformers, during this quarter one (1) has been completed. During Q3, the transformer

manufacturer alerted ENO that four (4) units will not arrive until 2026; the Company will continue to work with that vendor along with others to mitigate the delay (if possible).

Transmission

The Transmission team has made significant progress, replacing sixty-six (66) arrestors in the third quarter. This work is crucial for maintaining the reliability and resilience of the transmission system.

In the below-referenced table, ENO provides a status update of projected Transmission reliability projects to be worked in 2025, with costs incurred through September 30, 2025.

The Company is committed to providing reliable and resilient power to its customers. ENO is available to discuss this report and reliability efforts in further detail, if desired.

With respect to poles selected for restoration, a steel member (a “C-Truss”) is installed adjacent to the pole and then attached to the base of the pole in a manner to regain, at a minimum, the original strength of the pole, or the pole is treated based on its condition.

Table 1:
Projected Capital and Operation and Maintenance Expenditures for Achieving
Distribution System Reliability

Category (\$ millions)	Sum of YTD Actuals	Sum of YTD Budget	Sum of YTD Variance
<i>Routine Reliability Programs (Capital)</i>			
Equipment Inspection	0.14	0.00	0.14
FOCUS	0.29	0.26	0.04
Internal	1.94	1.83	0.12
Pole	2.49	1.76	0.74
Sectionalization	0.73	0.01	0.72
Strategic Reliability	7.15	9.62	-2.47
URD/Cable	0.36	2.90	-2.54
Subtotal Capital	13.11	16.37	-3.26
Reliability (O&M)	1.77	2.70	-0.94
Vegetation Management (O&M)	2.65	2.77	-0.12
Subtotal O&M	4.42	5.47	-1.05
Total (Capital and O&M)	17.53	21.84	-4.31

Note: Amounts may not tie due to rounding and the YTD budget may vary from the YTD Actuals pending the number of projects completed per calendar year, which may result in a variance to the YTD sum.

2025 Transmission Reliability Project Status Updates

PP WO	Substation	Project Status	Project Description	Construction	Estimated ISD	Actual ISD	Financial Estimate	Sept YTD Actuals
F1PPU75835	SHERWOOD FOREST	Complete	Sherwood Forest 115kV - Add Breakers	9/26/2023	2/14/2025	1/23/2025	\$ 972,125	\$ 406,336
C6MS400107	CLAIBORNE	Complete	Add Five (5) HR Cameras for Superbowl Driven Security	10/28/2024	1/31/2025	1/31/2025	\$ 202,100	\$ 196,694
C6MS400102	MARKET STREET 115KV	Complete	Add (5) HR Cameras for Superbowl Driven Security	11/1/2024	1/31/2025	1/31/2025	\$ 151,634	\$ 165,680
C6MS400109	MARKET STREET 230	Complete	Add (3) HR Cameras for Superbowl Driven Security	11/1/2024	1/31/2025	1/31/2025	\$ 249,746	\$ 211,578
C6MS400105	MIDTOWN	Complete	Add (5) HR Cameras for Superbowl Driven Security	11/25/2024	1/31/2025	1/31/2025	\$ 218,609	\$ 163,149
C6MS400129	PAUGER	Complete	Add UFLS to Feeder 1712-2	2/17/2025	2/20/2025	2/20/2025	\$ 35,250	\$ 12,456
C6MS400071	DELTA	Complete	Replace 13.8 kV OCB 245-2 and Ohio Brass Arresters	3/10/2025	3/28/2025	3/26/2025	\$ 370,125	\$ 156,694
C6PPGR0095	PONTCHARTRAIN PARK	Complete	Add Standard Animal Mitigation	6/2/2025	6/30/2025	4/1/2025	\$ 84,600	\$ 76,917
C6MS400189	PATERSON	Complete	Add UFLS Protection to Feeder 1001-2	3/31/2025	4/2/2025	4/4/2025	\$ 35,250	\$ 14,849
C6MS400191	SHERWOOD FOREST	Complete	Add UFLS Protection to Feeder 1607	4/2/2025	4/4/2025	4/4/2025	\$ 35,250	\$ 13,265
C6MS400190	NAPOLEON	Complete	Add UFLS Protection to Feeder 1913-2	4/7/2025	4/8/2025	4/8/2025	\$ 35,250	\$ 12,297
C6MS400192	JOLIET	Complete	Add UFLS Protection to Feeder 2024	4/9/2025	4/11/2025	4/10/2025	\$ 35,250	\$ 12,374
C6MS400175	PAUGER	Complete	Replace Underrated Ohio Brass Arresters on Breaker	4/22/2025	5/6/2026	4/11/2025	\$ 48,175	\$ 12,008
C6MS400073	CLAIBORNE	Complete	Replace 13.8kV OCB 183-2 and Ohio Brass Arresters	3/31/2025	4/18/2025	4/14/2025	\$ 411,250	\$ 217,428
C6PPGR0302	TRICOU	Complete	Transformer Life Extension T4	2/17/2025	4/18/2025	4/18/2025	\$ 622,750	\$ 924,308
C6MS400188	DERBIGNY	Complete	Install Cable Trough	3/24/2025	5/9/2025	4/30/2025	\$ 446,500	\$ 330,515
C6PPGG2252	TRICOU	Complete	T4 Install Animal Mitigation	2/17/2025	5/2/2025	5/1/2025	\$ 65,800	\$ 1,217
C6MS400033	ALMONASTER	Complete	Replace 24kV Underrated Arresters on Breaker Bay	3/10/2025	5/7/2025	5/2/2025	\$ 75,200	\$ 23,411
C6MS400120	CLAIBORNE	Complete	Replace 13.8kV OCB 180-2	4/21/2025	5/8/2025	5/5/2025	\$ 230,300	\$ 235,248
C6MS400147	DELTA	Complete	Replace 13.8kV OCB 264-2 and Ohio Brass Arresters	5/12/2025	6/6/2025	5/30/2025	\$ 370,125	\$ 121,774
C6MS400136	CLAIBORNE	Complete	Replace 13.8 kV OCB 182-2 and Ohio Brass Arresters	5/12/2025	6/5/2025	6/4/2025	\$ 370,125	\$ 271,890
C6MS400038	TRICOU	Complete	Replace 24kV Bay Arresters (24kV Underrated)	5/29/2025	6/17/2025	6/17/2025	\$ 64,038	\$ 16,928
C6MS400115	DELTA	Complete	Replace 13.8kV OCB 281-2 and Ohio Brass Arresters	6/2/2025	6/20/2025	6/20/2025	\$ 370,125	\$ 16,928
C6MS400139	DELTA	Complete	Replace 13.8kV OCB 260-2 and Ohio Brass Arresters	6/2/2025	6/20/2025	6/20/2025	\$ 370,125	\$ 716,067
C6MS400138	CLAIBORNE	Complete	Replace 13.8kV OCB 188-2 and Ohio Brass Arresters	6/9/2025	6/23/2025	6/23/2025	\$ 306,088	\$ 288,580
C6MS400036	JOLIET	Complete	Replace 24kV Bay Arresters	5/7/2025	6/25/2025	6/25/2025	\$ 52,875	\$ 9,752
C6PPGR0157	CURRAN	Complete	T1 Life Extension	5/5/2025	6/27/2025	7/2/2025	\$ 622,750	\$ 1,165,892
C6MS400137	CLAIBORNE	Complete	Replace 13.8kV OCB 189-2 and Ohio Brass Arresters	6/23/2025	7/11/2025	7/11/2025	\$ 411,250	\$ 283,069
C6MS400031	DERBIGNY	Complete	Replace 24kV Underrated Bay Arresters on Breaker	3/14/2025	7/30/2025	7/30/2025	\$ 79,430	\$ 90,744
C6MS400035	MARKET STREET 230	Complete	Replace Underrated Ohio Brass Arresters in Breaker	5/9/2025	7/31/2025	7/30/2025	\$ 16,920	\$ 24,479
C6MS400072	DELTA	Complete	Replace 13.8 kV OCB 255-2 and Ohio Brass Arresters	7/14/2025	8/1/2025	8/1/2025	\$ 370,125	\$ 197,519
C6MS400143	DELTA	Complete	Replace 13.8kV OCB 261-2 and Ohio Brass Arresters	8/4/2025	8/22/2025	8/21/2025	\$ 370,125	\$ 58,564
C6MS400123	MIDTOWN	Complete	Replace SCADA RTU	9/1/2025	9/30/2025	8/21/2025	\$ 177,425	\$ 62,983

2025 Transmission Reliability Project Status Updates (continued)

PP WO	Substation	Project Status	Project Description	Construction	Estimated ISD	Actual ISD	Financial Estimate	Sept YTD Actuals
C6MS400184	CLAIBORNE	Complete	Add 13.8kV Bus #2 PTs	7/21/2025	11/30/2025	8/22/2025	\$ 86,950	\$ 50,719
C6MS400183	CLAIBORNE	Complete	Add 13.8kV Bus #4 PTs	7/21/2025	11/30/2025	8/22/2025	\$ 86,950	\$ 61,271
C6MS400146	DELTA	Complete	Replace 13.8kV OCB 282-2 and Ohio Brass Arresters	8/4/2025	8/22/2025	8/22/2025	\$ 370,125	\$ 204,375
C6MS400149	DELTA	Complete	Replace 13.8kV OCB 265-2 and Ohio Brass Arresters	8/25/2025	9/12/2025	9/12/2025	\$ 370,125	\$ 82,563
C6MS400179	MARKET STREET 230	Complete	Replace Ohio Brass Arrester Replacements on Breaker Bays	10/17/2025	7/10/2026	9/12/2025	\$ 10,575	\$ 14,608
C6MS400187	NOTRE DAME	Complete	Install Cable Trough	6/16/2025	10/31/2025	9/15/2025	\$ 799,000	\$ 286,857
C6MS400117	DELTA	Complete	Replace 13.8kV OCB 259-2 and Ohio Brass Arresters	9/15/2025	10/3/2025	10/3/2025	\$ 370,125	\$ 47,375
C6MS400111	NOTRE DAME	Complete	Replace 13.8kV OCB 1841-2 and Ohio Brass Arresters	9/15/2025	10/3/2025	10/3/2025	\$ 370,125	\$ 104,695
C6MS400112	NOTRE DAME	Complete	Replace 13.8kV OCB 1842-2 and Ohio Brass Arresters	8/25/2025	10/3/2025	10/11/2025	\$ 275,538	\$ 250,915
C6MS400144	DELTA	In Construction	Replace 13.8kV OCB 263-2 and Ohio Brass Arresters	10/13/2025	10/24/2025		\$ 370,125	\$ 13,999
C6MT400022	MARKET STREET 115KV	In Construction	Replace RTU	8/18/2025	10/31/2025		\$ 136,300	\$ 108,765
C6MT400034	NOTRE DAME	In Construction	Replace Ctrl Hse A/C	3/10/2025	10/31/2025		\$ 47,000	\$ 58,727
C6MS400148	DELTA	In Progress	Replace 13.8kV OCB 268-2 and Ohio Brass Arresters	10/27/2025	11/14/2025		\$ 370,125	\$ 16,432
C6MS400019	NAPOLEON	In Progress	Standard Animal Mitigation Gaps	11/24/2025	11/27/2025		\$ 35,250	\$ 30,474
C6MS400176	DERBIGNY	In Progress	Replace Ohio Brass Arresters on Breaker Bays 1511	10/7/2025	11/26/2026		\$ 14,100	\$ 13,398