

April 15, 2026

**Via Electronic Delivery**

Clerk of Council  
City Hall - Room 1E09  
1300 Perdido Street  
New Orleans, LA 70112

**Re: CNO Docket No. UD-17-04: Electric System Distribution Reliability Standards  
("ESDRS) 2025 Annual Compliance Filing pursuant to Resolution R-23-73**

Dear Clerk of Council:

Please find enclosed for further handling Entergy New Orleans, LLC's ("ENO") 2025 ESDRS Compliance Filing, submitted pursuant to Resolution R-23-73. This filing provides 2025 SAIFI and SAIDI calculations for ENO's distribution and transmission systems, distribution system SAIFI and SAIDI for each of ENO's distribution feeders, and identification of the lowest five percent (5%) of feeders based on annual SAIFI performance, along with the Company's proposed plan, budget, and schedule to improve performance of those feeders.

Additionally, the distribution and transmission system outage data sets for the period of January 1, 2025, through December 31, 2025, are being provided to the Council's Advisors bearing the designation "Highly Sensitive Protected Materials" pursuant to the terms and conditions of the Official Protective Order adopted in Council Resolution R-07-432.

ENO submits this filing electronically and will submit the requisite original and number of hard copies as directed. ENO requests that you file this submission in accordance with Council regulations as modified for the present circumstances.

Please do not hesitate to contact me with any questions you may have regarding this filing.

Sincerely,

A handwritten signature in blue ink that reads "Regina Bartholomew-Woods".

Regina Bartholomew-Woods

Enclosures

cc: All Councilmembers  
Council Utilities Regulatory Office  
Council Advisors

**BEFORE THE  
COUNCIL OF THE CITY OF NEW ORLEANS**

|                                     |   |                            |
|-------------------------------------|---|----------------------------|
| <b>RESOLUTION DIRECTING</b>         | ) |                            |
| <b>ENTERGY NEW ORLEANS, INC. TO</b> | ) |                            |
| <b>INVESTIGATE AND REMEDIATE</b>    | ) |                            |
| <b>ELECTRIC SERVICE DISRUPTIONS</b> | ) |                            |
| <b>AND COMPLAINTS AND TO</b>        | ) | <b>DOCKET NO. UD-17-04</b> |
| <b>ESTABLISH MINIMUM ELECTRIC</b>   | ) |                            |
| <b>RELIABILITY PERFORMANCE</b>      | ) |                            |
| <b>STANDARDS AND FINANCIAL</b>      | ) |                            |
| <b>PENALTY MECHANISMS</b>           | ) |                            |

**ENTERGY NEW ORLEANS, LLC’S ANNUAL 2025 ESDRS COMPLIANCE FILING**

Entergy New Orleans, LLC (“ENO” or the “Company”) respectfully submits this annual filing in compliance with Council Resolution No. R-23-73, which was adopted by the Council of the City of New Orleans (the “Council”) on February 16, 2023, and approved the Electric System Distribution Reliability Standards (“ESDRS”). The ESDRS requires ENO to provide in an ESDRS Annual Compliance Filing a data set including all distribution system and transmission system outages for the reporting year, System Average Interruption Frequency Index (“SAIFI”) and System Average Interruption Duration Index (“SAIDI”) calculations for ENO’s distribution and transmission systems, distribution system SAIFI and SAIDI for each of ENO’s distribution feeders, and identification of the top five percent (5%) of the lowest performing feeders based on annual SAIFI performance, along with the Company’s proposed plan, budget, and schedule to improve the lowest performing feeders.

Under the ESDRS, the minimum annual performance level for distribution system SAIFI, measured annually and with respect to the Company’s entire service territory, is 1.53. The minimum annual performance level for distribution SAIDI is 178.2. Table 1 below sets forth the Company’s distribution and transmission system SAIFI and SAIDI calculations for the period of

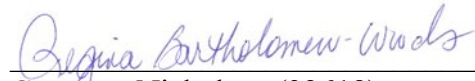
January 1, 2025, through December 31, 2025, and shows that ENO met annual minimum performance levels for that period:

| ENO'S 2025 ELECTRIC SYSTEM PERFORMANCE |       |        |
|----------------------------------------|-------|--------|
|                                        | SAIFI | SAIDI  |
| Distribution                           | 1.44  | 163.20 |
| Transmission                           | 0.15  | 9.50   |

In further compliance with the ESDRS and Resolution R-23-73, the Company is attaching the following information:

1. Distribution and Transmission System Outage Data Sets,<sup>1</sup>
2. Distribution System SAIFI and SAIDI Calculations for ENO's Distribution Feeders,<sup>2</sup> and
3. Identification and Plans for the Lowest 5% Performing Feeders.<sup>3</sup>

Respectfully submitted,



Courtney Nicholson (32618)  
Regina Bartholomew-Woods (26577)  
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**ATTORNEYS FOR  
ENTERGY NEW ORLEANS, LLC**

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<sup>1</sup> This data may include Highly Sensitive Protected Material ("HSPM") and, accordingly, are being provided to be the Council's Advisors bearing the HSPM designation pursuant to the terms and conditions of the Official Protective Order adopted in Council Resolution R-07-432.

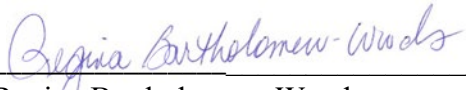
<sup>2</sup> Data reflects time period from January 1, 2025, through December 31, 2025.

<sup>3</sup> Data reflects modified time period from October 1, 2024, through September 30, 2025.

**CERTIFICATE OF SERVICE**

**Docket No. UD-17-04**

I hereby certify that I have served the required number of copies of the foregoing report upon all other known parties of this proceeding, by the following: electronic mail, facsimile, overnight mail, hand delivery, and/or United States Postal Service, postage prepaid.

  
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Regina Bartholomew-Woods