

CHIEF ADMINISTRATIVE OFFICE
CITY OF NEW ORLEANS

LATOYA CANTRELL
MAYOR

GILBERT A. MONTAÑO
CHIEF ADMINISTRATIVE OFFICER

September 9, 2025

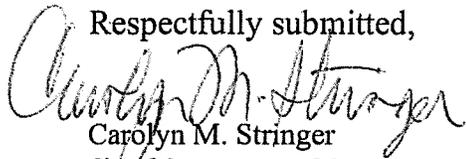
Aisha Collier
Assistant Clerk of Council
City Hall – Room 1E04
1300 Perdido Street
New Orleans, LA 70112

Re: Proposed Agreement with **UNITEDHEALTHCARE SERVICES, INC.**

Madame Clerk,

Pursuant to Rule 57, please find attached a proposed agreement between the City of New Orleans and **UNITED HEALTHCARE SERVICES, INC.** and a completed contract summary form.

Respectfully submitted,



Carolyn M. Stringer
Chief Operations Manager
Chief Administrative Office
Benefits Administration Division
cmstringer@nola.gov

cc: Justyn Hawkins, City Council Chief of Staff
Adam Swensek, City Council Executive Counsel
Liz Brusseau, Director for City Council Relations

AMENDMENT NO. 6 TO THE PROFESSIONAL SERVICES AGREEMENT

BETWEEN

THE CITY OF NEW ORLEANS

AND

UNITEDHEALTHCARE SERVICES, INC.

RFP No. 691 | City of New Orleans Group Benefits

THIS SIXTH AMENDMENT (the “**Amendment**”) is entered into by and between the City of New Orleans, represented by LaToya Cantrell, Mayor (the “**City**”), and UnitedHealthcare Inc. represented by Allison Langston, Regional Contract Manager (the “**Contractor**”). The City and the Contractor are sometimes each referred to as a “**Party**,” and collectively, as the “**Parties**.” The Amendment is effective January 1, 2026 (the “**Effective Date**”).

RECITALS

WHEREAS, on July 15, 2020, the City issued a request for proposals, RFP No. 691, seeking qualified contractors to provide professional services, specifically a Third-Party Administrator (“**TPA**”), or carrier for its self-funded medical, dental, and vision coverage (the “**RFP**”);

WHEREAS, on March 10, 2021, and effective as of January 1, 2021, the City and the Contractor entered into a professional services agreement for self-funded, bundled healthcare plan for active and retired City employees (the “**Agreement**”);

WHEREAS, on June 21, 2022, and effective as of January 1, 2022, the City and the Contractor, each having the authority to do, entered into an amendment to extend the term of the Agreement for 1-year and to reaffirm, modify, and/or add certain terms and provisions, as set forth therein (“**Amendment No. 1**”);

WHEREAS, on February 22, 2023, and effective as of January 1, 2023, the City and the Contractor, each having the authority to do, entered into an amendment to extend the term of the Agreement for 1-year and to reaffirm, modify, and/or add certain terms and provisions, as set forth therein (“**Amendment No. 2**”);

WHEREAS, on February 21, 2024, and effective as of January 1, 2024, the City and the Contractor, each having the authority to do, entered into an amendment to extend the terms of the Agreement for 1 year and to affirm, modify, and/or add certain terms and provisions, as set forth therein (“**Amendment No. 3**”);

WHEREAS, on March 20, 2025, and effective January 1, 2025, the City and the Contractor, each having the authority to do so, entered into an Amendment to extend the term of the Agreement for an additional 1-year and to reaffirm, modify, and/or add certain provisions (“**Amendment No. 4**”); and

WHEREAS, effective January 1, 2025, the City and the Contractor, entered into an amendment to revise the Shared Savings Plan (“**Amendment No. 5**”);

WHEREAS, the City and the Contractor, each having the authority to do so, desire to enter this Amendment to extend the term of the Agreement, to increase the maximum aggregate amount of compensation payable to the Contractor, and to modify, reaffirm and/or add terms and conditions.

NOW THEREFORE, for good and valuable consideration, the City and the Contractor amend the Agreement as follows:

1. **Extension**. In accordance with Article V of the Agreement, the term of the Agreement is extended for an additional year from January 1, 2026, through December 31, 2026.
2. **Compensation**. The fees and rate of compensation under the agreement are reaffirmed. The maximum amount payable under the term of this Amendment is \$80,000,000.00.
3. **Convicted Felon Statement**. The Contractor swears that it complies with City Code Section 2-8(c). No Contractor principal, member, or officer has, within the preceding five years, been convicted of, or pled guilty to, a felony under state or federal statutes for embezzlement, theft of public funds, bribery, or falsification or destruction of public records.
4. **Non-Solicitation Statement**. The Contractor swears that it has not employed or retained any company or person, other than a bona fide employee working solely for it, to solicit or secure this Amendment. The Contractor has not paid or agreed to pay any person, other than a bona fide employee working for it, any fee, commission, percentage, gift, or any other consideration contingent upon or resulting from this Amendment.
5. **Prior Terms Binding**. Except as otherwise provided by this Amendment, the terms and conditions of the Agreement, as amended, remain in full force and effect.
6. **Electronic Signature and Delivery**. The Parties agree that a manually signed copy of this Amendment and any other document(s) attached to this Amendment delivered by facsimile, email, or other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original signed copy of this Amendment. No legally binding obligation shall be created with respect to a Party until such Party has delivered or caused to be delivered a manually signed copy of this Amendment.

[SIGNATURES CONTAINED ON NEXT PAGE]

[The remainder of this page is intentionally left blank.]

IN WITNESS WHEREOF, the City and the Contractor, through their duly authorized representatives, execute this Amendment.

CITY OF NEW ORLEANS

BY: _____
LATOYA CANTRELL, MAYOR

Executed on this _____ of _____, 2025

FORM AND LEGALITY APPROVED:
Law Department

By: _____

Printed Name: _____

CITY OF NEW ORLEANS, CITY COUNCIL

BY: _____
CITY COUNCIL PRESIDENT

UNITED HEALTHCARE SERVICES, INC.

BY: _____
ALLISON LANGSTON, REGIONAL CONTRACT MANAGER

FEDERAL TAX I.D.



**CONTRACT SUMMARY
TO ACCOMPANY REQUESTS FOR CONTRACT APPROVAL
BEFORE SUBMISSION TO CLERK OF COUNCIL**

Requesting Department or Agency: Chief Administrative Office

Name of Contact Person: Carolyn M. Stringer

Telephone Number: 504-658-8622

Email Address: cmstringer@nola.gov

Initials of Sponsoring Councilmember(s): _____

PROVIDE THE FOLLOWING CONTRACT DETAILS

1. The purpose and need for the contract: To seek qualified contractors to provide professional services, specifically a Third Party Administrator (TPA) or carrier for its self-funded medical, prescription drugs, dental & vision coverage.
2. The parties involved: City of New Orleans and United Healthcare Services, Inc.
3. The obligations, expectations, and deliverables of the parties involved: United Healthcare Services, Incorporated is the TPA for the City of New Orleans, Employees and Retirees Healthcare services that cover medical, prescription drugs, dental, vision, life, voluntary products and other services.
4. The duration of the contract: 1 year
5. The cost and any fiscal implications of the contract for the City: The contract amount is \$80 million that includes Admin Fees and to reimburse the TPA for medical, dental, vision and prescription drug claims.
6. Describe disadvantaged business enterprise (DBE) participation: Start Smart, LLC, Staff Training and Cross Rhodes, Printing services