

MOTION

NO. M-25-436

CITY HALL: August 21, 2025

BY: COUNCILMEMBERS GIARRUSSO, MORENO, MORRELL, GREEN AND THOMAS

WHEREAS, at its meeting on July 11, 2025, the Civil Service Commission adopted the following amendments to the Classified Pay Plan (Sewerage and Water Board).

In accordance with Article X, Section 10 of the Constitution of Louisiana, this agency is submitting for Council approval, the following amendments to the Classified Pay Plan as adopted by the Civil Service Commission at its meeting of July 11, 2025 as outlined below:

New Job Series:

Class Code	New Classification	Grade/Step Hiring Rate
C3460	Utility Program Relations Liaison I (Non-Exempt)	62/29 \$45,169
C3461	Utility Program Relations Liaison II (Non-Exempt)	69/25 \$51,144
C3462	Utility Program Relations Liaison, Lead (Non-Exempt)	73/25 \$56,488
C3463	Utility Program Relations Supervisor (Exempt)	86/21 \$74,242

At the request of the Sewerage and Water Board, the Commission approved a new job series that would perform administrative and field work performing a variety of public relation duties related to the Board’s Water Program Division including responding to, evaluating, identifying root cause, and resolving service inquiries both in the field as well as through normal communication channels. Work includes serving as the first point of contact for individual customer inquiries related to Advanced Metering Infrastructure (AMI), the Backflow Prevention Program, the Lead Service Line Replacement (LSLR) Program, and other SWBNO field work being conducted by internal crews or contractors. Work also includes direct communication with customers, coordination of outreach efforts, and ensuring a positive customer experience.

It is believed that this new series will allow the Board to take a proactive approach to resolving inquiries and problems related to its maintenance programs and consequently allow it to be more responsive to its customers; and

WHEREAS, the Chief Administrative Office has certified that funds are available to implement the above proposed amendments to the Classified Pay Plan; **NOW THEREFORE**

BE IT MOVED BY THE COUNCIL OF THE CITY OF NEW ORLEANS, That in accordance with Article X, Section 10 of the Constitution of Louisiana, the amendments to the Classified Pay Plan are approved to be effective August 24, 2025.

BE IT FURTHER MOVED, That the Clerk of Council shall forward a certified copy of this motion to the Director of the Civil Service Commission and the Chief Administrative Officer.

THE FOREGOING MOTION WAS READ IN FULL, THE ROLL WAS CALLED ON THE ADOPTION THEREOF, AND RESULTED AS FOLLOWS:

YEAS:

NAYS:

ABSENT:

AND THE MOTION WAS ADOPTED.