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February 27, 2026

Via Electronic Delivery

Clerk of Council
City Hall, Room 1E09
1300 Perdido Street
New Orleans, Louisiana 70112

Re: Resolution Directing Entergy New Orleans, Inc. to Investigate and Remediate Electric Service Disruptions and Complaints and to Establish Minimum Electric Reliability Performance Standards and Financial Penalty Mechanisms (CNO Docket No. UD-17-04)

Dear Clerk of Council:

Attached please find Entergy New Orleans, LLC's ("ENO") Fourth Quarter 2025 Reliability Plan Project Status Report January 1, 2025 through December 31, 2025 which is being submitted for filing in the abovementioned docket pursuant to Council Resolution R-18-98.

ENO requests that you file this submission in accordance with Council regulations as modified for the present circumstances.

If you have any questions, please do not hesitate to call me. Thank you for your courtesy and assistance with this matter.

Sincerely,

A handwritten signature in blue ink that reads "Regina Bartholomew-Woods".

Regina Bartholomew-Woods

Enclosures

cc: Official Service List UD-17-04 (*via electronic mail*)

ENTERGY NEW ORLEANS, LLC'S RELIABILITY PROJECT STATUS REPORT FOR THE PERIOD OF JANUARY 1, 2025, THROUGH DECEMBER 31, 2025

Entergy New Orleans, LLC (“ENO” or the “Company”), respectfully submits its fourth quarter Reliability Project Status Report. This report summarizes the projects undertaken to continue to improve system reliability, specifically including distribution and transmission projects that have been completed or are in progress through December 31, 2025. A schedule of transmission reliability projects undertaken in 2025 is included herein as Table 2. This report also summarizes the completion of distribution reliability projects intended to improve the reliability of ENO’s distribution system (i.e., distribution feeders and related distribution facilities) and provides as Table 1 the year-to-date costs associated with those efforts.

Overview of 2025 Distribution Reliability Projects

- **100% Lateral Program:** ENO installed thirty-nine (39) feeders in 2025.
- **Pole Program:** ENO inspected approximately 8,900 poles on seventeen (17) feeders in 2025. This resulted in the replacement of 119 poles.
- **Sectionalization Program:** ENO continues to connect existing reclosers to the growing communications network. During the fourth quarter, one (1) additional recloser was commissioned and one (1) new trip saver was installed. Currently, 62% of ENO’s reclosers are on the automated network, allowing for remote resolution of some transient faults.
- **CBD Mesh Network:** Nine (9) transformers were replaced in 2025.

Overview of 2025 Transmission Reliability Projects

- **Arrestor Replacements:** Sixty-nine (69) arrestors were replaced in the fourth quarter, for a total of 207 replacements in 2025. This work is crucial for maintaining the reliability and resilience of the transmission system.

- Table 2 provides a complete list of Transmission reliability projects completed in 2025, with associated costs incurred through December 31, 2025.

Table 1:

Projected Capital and Operation and Maintenance Expenditures for Achieving Distribution System Reliability

Category (\$ millions)	Sum of YTD Actuals	Sum of YTD Budget	Sum of YTD Variance
<i>Routine Reliability Programs (Capital)</i>			
Equipment Inspection	0.16	0.00	0.16
FOCUS	1.12	0.34	0.78
Internal	2.42	2.39	0.04
Pole	3.14	2.34	0.80
Sectionalization	0.92	0.01	0.92
Strategic Reliability	10.95	15.49	-4.55
URD/Cable	1.50	3.86	-2.36
Subtotal Capital	20.22	24.43	-4.21
Reliability (O&M)	2.81	3.86	-1.05
Vegetation Management (O&M)	3.47	3.46	0.01
Subtotal O&M	6.28	7.32	-1.04
Total (Capital and O&M)	26.50	31.76	-5.26

Note: Amounts may not tie due to rounding and the YTD budget may vary from the YTD Actuals pending the number of projects completed per calendar year, which may result in a variance to the YTD sum.

Table 2: 2025 Transmission Reliability Project Status Updates

PP WO	Substation	Project Status	Project Description	Construction	Estimated ISD	Actual ISD	Financial Estimate	Dec YTD Actuals
F1PPU75835	SHERWOOD FOREST	Complete	Sherwood Forest 115kV - Add Breakers	9/26/2023	2/14/2025	1/23/2025	\$ 972,125	\$ 406,336
C6MS400107	CLAIBORNE	Complete	Add Five (5) HR Cameras for Superbowl Driven Security	10/28/2024	1/31/2025	1/31/2025	\$ 203,820	\$ 196,694
C6MS400102	MARKET STREET 115KV	Complete	Add (5) HR Cameras for Superbowl Driven Security and	11/1/2024	1/31/2025	1/31/2025	\$ 152,924	\$ 165,680
C6MS400109	MARKET STREET 230	Complete	Add (3) HR Cameras for Superbowl Driven Security and	11/1/2024	1/31/2025	1/31/2025	\$ 251,872	\$ 211,578
C6MS400105	MIDTOWN	Complete	Add (5) HR Cameras for Superbowl Driven Security and	11/25/2024	1/31/2025	1/31/2025	\$ 220,469	\$ 163,149
C6MS400129	PAUGER	Complete	Add UFLS to Feeder 1712-2	2/17/2025	2/20/2025	2/20/2025	\$ 35,550	\$ 12,456
C6MT400034	NOTRE DAME	Complete	Replace Ctrl Hse A/C	3/10/2025	10/31/2025	3/15/2025	\$ 47,400	\$ 60,356
C6MS400071	DELTA	Complete	Replace 13.8 kV OCB 245-2 and Ohio Brass Arresters	3/10/2025	3/28/2025	3/26/2025	\$ 373,275	\$ 156,446
C6PPGR0095	PONTCHARTRAIN PARK	Complete	Add Standard Animal Mitigation	6/2/2025	6/30/2025	4/1/2025	\$ 85,320	\$ 76,917
C6MS400189	PATERSON	Complete	Add UFLS Protection to Feeder 1001-2	3/31/2025	4/2/2025	4/4/2025	\$ 35,550	\$ 14,849
C6MS400191	SHERWOOD FOREST	Complete	Add UFLS Protection to Feeder 1607	4/2/2025	4/4/2025	4/4/2025	\$ 35,550	\$ 13,265
C6MS400190	NAPOLEON	Complete	Add UFLS Protection to Feeder 1913-2	4/7/2025	4/8/2025	4/8/2025	\$ 35,550	\$ 12,297
C6MS400192	JOLIET	Complete	Add UFLS Protection to Feeder 2024	4/9/2025	4/11/2025	4/10/2025	\$ 35,550	\$ 12,374
C6MS400175	PAUGER	Complete	Replace Underrated Ohio Brass Arresters on Breakers	4/22/2025	5/6/2026	4/11/2025	\$ 48,585	\$ 12,442
C6MS400073	CLAIBORNE	Complete	Replace 13.8kV OCB 183-2 and Ohio Brass Arresters	3/31/2025	4/18/2025	4/14/2025	\$ 414,750	\$ 271,428
C6PPGR0302	TRICOU	Complete	Transformer Life Extension T4	2/17/2025	4/18/2025	4/18/2025	\$ 628,050	\$ 924,308
C6MS400188	DERBIGNY	Complete	Install Cable Trough	3/24/2025	5/9/2025	4/30/2025	\$ 450,300	\$ 331,547
C6PPGG2252	TRICOU	Complete	T4 Install Animal Mitigation	2/17/2025	5/2/2025	5/1/2025	\$ 66,360	\$ 1,217
C6MS400033	ALMONASTER	Complete	Replace 24kV Underrated Arresters on Breaker Bays 6	3/10/2025	5/7/2025	5/2/2025	\$ 75,840	\$ 13,544
C6MS400120	CLAIBORNE	Complete	Replace 13.8kV OCB 180-2	4/21/2025	5/8/2025	5/5/2025	\$ 232,260	\$ 236,197
C6MS400147	DELTA	Complete	Replace 13.8kV OCB 264-2 and Ohio Brass Arresters	5/12/2025	6/6/2025	5/30/2025	\$ 373,275	\$ 121,876
C6MS400136	CLAIBORNE	Complete	Replace 13.8 kV OCB 182-2 and Ohio Brass Arrester	5/12/2025	6/5/2025	6/4/2025	\$ 373,275	\$ 273,430
C6MS400038	TRICOU	Complete	Replace 24kV Bay Arresters (24kV Underrated)	5/29/2025	6/17/2025	6/17/2025	\$ 64,583	\$ 17,008
C6MS400115	DELTA	Complete	Replace 13.8kV OCB 281-2 and Ohio Brass Arresters	6/2/2025	6/20/2025	6/20/2025	\$ 373,275	\$ 243,761
C6MS400139	DELTA	Complete	Replace 13.8kV OCB 260-2 and Ohio Brass Arresters	6/2/2025	6/20/2025	6/20/2025	\$ 373,275	\$ 721,976
C6MS400138	CLAIBORNE	Complete	Replace 13.8kV OCB 188-2 and Ohio Brass Arrester	6/9/2025	6/23/2025	6/23/2025	\$ 308,693	\$ 289,095
C6MS400036	JOLIET	Complete	Replace 24kV Bay Arresters	5/7/2025	6/25/2025	6/25/2025	\$ 53,325	\$ 13,668
C6PPGR0157	CURRAN	Complete	T1 Life Extension	5/5/2025	6/27/2025	7/2/2025	\$ 628,050	\$ 1,171,722
C6MS400137	CLAIBORNE	Complete	Replace 13.8kV OCB 189-2 and Ohio Brass Arrester	6/23/2025	7/11/2025	7/11/2025	\$ 414,750	\$ 282,045
C6MS400031	DERBIGNY	Complete	Replace 24kV Underrated Bay Arresters on Breakers 1	3/14/2025	7/30/2025	7/30/2025	\$ 80,106	\$ 94,521
C6MS400035	MARKET STREET 230	Complete	Replace Underrated Ohio Brass Arresters in Breaker B	5/9/2025	7/31/2025	7/30/2025	\$ 26,663	\$ 25,979
C6MS400072	DELTA	Complete	Replace 13.8 kV OCB 255-2 and Ohio Brass Arresters	7/14/2025	8/1/2025	8/1/2025	\$ 219,225	\$ 202,818
C6MS400143	DELTA	Complete	Replace 13.8kV OCB 261-2 and Ohio Brass Arresters	8/4/2025	8/22/2025	8/21/2025	\$ 373,275	\$ 153,216
C6MS400123	MIDTOWN	Complete	Replace SCADA RTU	9/1/2025	9/30/2025	8/21/2025	\$ 178,935	\$ 70,542
C6MS400183	CLAIBORNE	Complete	Add 13.8kV Bus #4 PTs	7/21/2025	11/30/2025	8/22/2025	\$ 151,680	\$ 165,897
C6MS400184	CLAIBORNE	Complete	Add 13.8kV Bus #2 PTs	7/21/2025	11/30/2025	8/22/2025	\$ 134,498	\$ 157,191
C6MS400146	DELTA	Complete	Replace 13.8kV OCB 282-2 and Ohio Brass Arresters	8/4/2025	8/22/2025	8/22/2025	\$ 373,275	\$ 225,851
C6MS400149	DELTA	Complete	Replace 13.8kV OCB 265-2 and Ohio Brass Arresters	8/25/2025	9/12/2025	9/12/2025	\$ 373,275	\$ 214,750
C6MS400179	MARKET STREET 230	Complete	Replace Ohio Brass Arrester Replacements on Breake	10/17/2025	7/10/2026	9/12/2025	\$ 15,287	\$ 15,012
C6MS400187	NOTRE DAME	Complete	Install Cable Trough	6/16/2025	10/31/2025	9/15/2025	\$ 364,980	\$ 337,699
C6MS400117	DELTA	Complete	Replace 13.8kV OCB 259-2 and Ohio Brass Arresters	9/15/2025	10/3/2025	10/3/2025	\$ 332,393	\$ 315,479
C6MS400111	NOTRE DAME	Complete	Replace 13.8kV OCB 1841-2 and Ohio Brass Arresters	9/15/2025	10/3/2025	10/3/2025	\$ 373,275	\$ 201,545
C6MS400112	NOTRE DAME	Complete	Replace 13.8kV OCB 1842-2 and Ohio Brass Arresters	8/25/2025	10/3/2025	10/11/2025	\$ 277,883	\$ 266,915
C6MS400174	NOTRE DAME	Complete	Replace Ohio Brass Arresters on Breaker 1822	10/17/2025	10/17/2025	10/17/2025	\$ 14,220	\$ 13,970
C6MS400144	DELTA	Complete	Replace 13.8kV OCB 263-2 and Ohio Brass Arresters	10/13/2025	10/24/2025	10/24/2025	\$ 373,275	\$ 198,224
C6MS400172	PATERSON	Complete	Replace Ohio Brass Arresters on Breakers 1001/1002/	11/13/2025	11/13/2025	11/13/2025	\$ 14,576	\$ 8,663
C6MS400148	DELTA	Complete	Replace 13.8kV OCB 268-2 and Ohio Brass Arresters	10/27/2025	11/14/2025	11/14/2025	\$ 373,275	\$ 240,544
C6MS400019	NAPOLEON	Deferred	Standard Animal Mitigation	11/24/2025	11/27/2025		\$ 35,250	\$ 49,740
C6MS400176	DERBIGNY	Deferred	Replace OHIO Brass Arresters on Breaker Bays 1511	10/7/2025	11/26/2025		\$ 14,100	\$ 14,158