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Kevin T. Boleware
 Manager – Regulatory Affairs

June 1, 2026

VIA Electronic Delivery

Clerk of Council
 City Hall, Room 1E09
 1300 Perdido Street
 New Orleans, Louisiana 70112

Report of Entergy New Orleans, LLC in Conformance with Council Resolution R-93-186 dated June 17, 1993; Review of General Service Customers’ Billing on Alternate Rate Schedules

Dear Clerk of Council

Council Resolution R-93-186 dated June 17, 1993, directed the establishment of a program to review general service customers’ billing records on an annual basis. Eligible customers whose billing records indicate that they may have lower utility bills under a different applicable Rate Schedule were to be contacted and so advised. Entergy New Orleans, Inc. implemented such a program in October 1993.

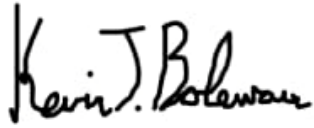
The results of the 2025 annual review are as follows:

	<u>Number of Customers</u>	
Customers Contacted and Advised of Potential Savings	197	
Customers Requesting a Rate Change	136	69%
Customer Who Did Not Respond or Elected Not to Change	61	31%

ENO requests that you file this submission in accordance with Council regulations.

If you have any questions regarding this information, please contact me at (504) 670-3673.

Sincerely,

A handwritten signature in black ink that reads "Kevin T. Boleware". The signature is written in a cursive style with a large initial 'K'.

Kevin T. Boleware

cc: Council Utility Regulatory Office